

# USABILITY TEST PLAN DASHBOARD

AUTHOR		CONTACT DETAILS		FINAL DATE FOR COMMENTS	
<p><b>PRODUCT UNDER TEST</b></p> <p>What's being tested? What are the business and experience goals of the product?</p> <p><b>If the user is willing to donate after they visit the FEA's website</b></p> <p><b>If the user can process donation without hassle</b></p>	<p><b>TEST OBJECTIVES</b></p> <p>What are the goals of the usability test? What specific questions will be answered? What hypotheses will be tested?</p> <p><b>Goal - Improve donation rate</b></p> <p><b>How do you feel after you see the website?</b></p> <p><b>Can you see what /why they are doing?</b></p> <p><b>Do you understand and agree with FEA?</b></p> <p><b>Would you donate?</b></p> <p><b>What do you feel is missing?</b></p> <p><b>How is the donation process?Is it easy to do?</b></p>	<p><b>PARTICIPANTS</b></p> <p>How many participants will be recruited? What are their key characteristics?</p> <p><b>30~50's women</b></p> <p><b>3~5 people</b></p> <p><b>interest in donation</b></p>	<p><b>TEST TASKS</b></p> <p>What are the test tasks?</p> <p><b>If the user is dropping out of the donation process with any reason</b></p> <p><b>User feel comfortable to donate to FEA</b></p> <p><b>User understand FEA</b></p>	<p><b>RESPONSIBILITIES</b></p> <p>Who is involved in the test and what are their responsibilities?</p> <p><b>speak out the process and thinking behind of the interactions</b></p> <p><b>be frank</b></p>	<p><b>LOCATION &amp; DATES</b></p> <p>Where and when will the test take place? When and how will the results be shared?</p> <p><b>meeting room or quite cafe where it is not loud</b></p>
<p><b>BUSINESS CASE</b></p> <p>Why are we doing this test? What are the benefits? What are the risks of not testing?</p> <p><b>If the user can understand the mission and value of the website</b></p> <p><b>If the user can find and process donation</b></p>	<p><b>EQUIPMENT</b></p> <p>What equipment is required? How will you record the data?</p> <p><b>Recording devise (video/voice)</b></p> <p><b>Devise to test the prototype</b></p>				
<p><b>PROCEDURE</b></p> <p>What are the main steps in the test procedure?</p>					